Q.   Do you want any hard copies, or can we email in a PDF of the proposal? If you desire hard copies, how many would you require? If it is an email submission, do I correctly assume I send it to: rfp@deltacountymi.org ?

A.   A few options, it was on the first page of the packet. Proposals can be dropped off in-person, mailed, or emailed to rfp@deltacountymi.org.

Q.   What vendor is your jail management software now?

A.   The vendor is Justice Data Solutions.

Q.   Do you have an IBM platform?

A.   As in IBM AS/400? If so no, it's all Windows based. The RFP has more details on our environment.

Q.   How many Jail employees will require training?

A.   24 employees

Q.   How many workstations require access to the Jail Management System?

A.   10 to start, it may be around 50 before next year

Q.   Will you provide the Livescan vendor currently being used but the County?

A.   Our Livescan vendor is ID-Networks

Q.   Can you provide the County's current Medical Records System for purpose of the requested interface?

A.   We do not have a medical records system currently. We are looking for what you support in that regard if the need arises in the future.

Q.   The first requirement in the Floor Plans/Cell Management section states: "The JMS shall have the ability to manage and display a visual layout of the facility, monitoring of the hot spots via the floor plan and inmate movement via floor plans." Will the DCSO please give an example of a hot spot?

A.   Hotspots are high traffic/high risk areas

Q.   To clarify, is the intention of the JMS commissary module to handle all inmate orders and inmate bank account management, and for the commissary vendor to simply fulfill orders based on data imported from the JMS?

A.   Currently, our JMS does nothing with money. Any money brought in with an inmate is entered into our Commissary software from Canteen. There is no flow of data to or from Canteen into Jamin. We would keep it this way, but if there is an option in your software, we are open to ideas/features for the future.

Q.   Will the DCSO please describe the Treatment Plan Run functionality listed in the Tablet Integration section?

A.   Please just list any tablet specific features your software may have.

Q.   A requirement in the General Requirements section states: "The JMS shall provide the ability for system administrators to modify the screens and workflows with drag and drop functionality or configurations." Will the DCSO please provide a specific example to better understand what screens may need modifications? What would be changed?

A.   There is nothing specific, we're just looking for options. If you have this sort of functionality in your software please explain it.

Q.   Another requirement in the General Requirements section states: "The JMS shall support multiple windows on workstations." Is this in reference to the ability to run multiple instances of the JMS on a single machine, or a single user having several windows open on a single instance?

A.   We're looking for flexibility here. Describe the user interface of your software.

Q.   How many tablets does the DCSO have that need to be integrated with the JMS?

A.   0 tablets currently

Q.   Will the DCSO please provide the names of the following systems which require an interface:

- Livescan
- Electronic Medical Records
- Fingerprint Reader

A.   Livescan - ID Networks
Electronic Medical Records - none, we outsource currently. Please describe any interfaces you've done with Medical records systems in case our needs change in the future
Fingerprint reader - We don't have any except the palm scanner in our livescan system. We may want to use fingerprints within the JMS for innmate ID, they would be normal USB fingerprint readers

Q.   With regards to the TIMS interface, will the DCSO please provide the following:

- Data to be transferred (arrest records, master name records, etc.)
- Direction (import, export, two-way)
- Frequency (hourly, daily, weekly, etc.)
- Protocol/transfer method (RESTful, SOAP, FTP, etc.)

A.   The current Jamin/TIMS interface is one way only from within Jamin to pull data from TIMS. Below is a screenshot from Jamin. For any other information contact Core Technology.

Q.   Are all items listed in your attached documentation required items? Could our responses indicate if our JMS product meets that specific requirement or not? For instance: "The JMS shall provide the ability to create a custom electronic classification form and set the scoring

parameters. The JMS must provide the ability for the jail to modify the Classification form, including changing the scoring method, without any intervention from the JMS vendor".

A.   Please indicate on your proposal whether or not your software meets each requirement. We will be looking at the proposals as a whole, not looking to disqualify solely based on a missed feature.

Q.   Could you advise what format your Jamin records are in and how many records you would need converted (how many years and approximately how many records).

A.   About 19,000 booking files in the system since 1998 in a PostgreSQL9 database. The backup size of the database file is about 64MB.

Q.   Are the only interfaces you require Canteen, LiveScan, TIMS and VINE? Are there any interfaces such as ones to the phone system (if so what system) or Medical (if so what system)?

A.   We do not currently have an interface with Canteen and probably won't need one. Please specify if you have that available though for future use. We do not have an interface to any medical software or phone system. Please list examples of interfaces your software supports or have successfully implemented at client sites.

Q.   Will Delta County be providing a Virtual Server and all operating system likening as well as with SQL licensing or will the proposal need to include the cost of a server?

A.   Delta County will provide OS and SQL licensing. Please specify in your proposal what is required in your implementation.

Q.   Based on the RFP response it appears that you do not use the accounting portion of Canteen and are looking for that in the JMS?   Just clarifying as Canteen is a very common interface we do but most agencies are using the accounting within Canteen as well so don't require ours.

A.   We do all the accounting in Canteen. We are just looking for the option to have that in the JMS if we ever decide to go that route in the future. Right now the plan is too keep the accounting in Canteen.

Q.   Do you have a backup plan already in place for the server so that data can be restored if necessary?

A.   Yes, we do backups every few hours both on and off-site.

Q.   Are you open to other forms of inmate identification beyond fingerprint readers?

A.   We are open to any suggestions.

Q.   Will you be sharing/publishing the vendors' questions/answers so all those responding will be made aware of these?

A.   All questions/answers will be posted to the same page as the RFP on Friday January 26th by 4PM.

Q.   How many booking stations do you have? This question relates to taking the pictures of mugshots and scars, marks and tattoos.

A.   1 currently

Q.   Is it possible to obtain specifics about the files that need to be converted? i.e. number of records, names of the files, types of files.

A.   About 19,000 booking files in the system since 1998 in a PostgreSQL9 database. The backup size of the database file is about 64MB.

Q.   Do the mugshots need to be converted as well? What type of file are these? What is the naming convention for the image itself?

A.   The mugshots look to be jpg files (can open in MS paint), but have an .fn file extension. Not sure on the naming convention. The images are split into folders (FRONT, PROFILE, SCAR, TATTOO) and there are about 28,000 images in both the FRONT and PROFILE directories.

Q.   Do the municipalities within the county transport all arrestees to your facility for processing?

A.   Yes

Q.   Do you have laptops in the cars?

A.   Yes

Q.   Do the area municipalities/courts/DA have access to your current jail software?

A.   Yes

Q.   Are armbands/wristbands used?

A.   Not currently

Q.   Do you have a specific format in which you would like to receive the RFP response? Would you like the Requirements in a matrix format?

A.   PDF is preferred

Q.   Please provide the name of your Livescan vendor

A.   ID-Networks is our Livescan vendor

Q.   Please provide the name of your commissary vendor

A.   Canteen Services is our commissary vendor

Q.   Do you bill the other agencies for the housing per diem/medical charges for their inmates?

A.   Yes, we do bill the other agencies for this.

Q.   How many total staff will need access to the jail software?

A.   24 in the Correctional facility. Courthouse staff and Officers on MDTs also access the JMS for lookup purposes.

Q.   How many total workers will be accessing the jail software at the same time?

A.   Normal day, maybe 5-10 concurrent users

Q.   What JAMIN data do you anticipate converting?

A.   Budget allowing, all data in the system

Q.   Can you explain what is requested for the TIMS interface?

A.   TIMS is our records management software for local law enforcement. In Jamin, we have the ability to search the TIMS database. Please see screenshot above. Have you done this sort of integration with other software? If so, please list examples.

Q.   What data will need to be exported from the Jail software to TIMS via the interface?

A.   We don't need data to flow from the JMS into TIMS

Q.   What data (if any) will need to be imported from the TIMS to the Jail software via the interface?

A.   Please see Jamin screenshot above